

Mr. Brad Cook  
International Department Administrator  
Hospital Clinica Biblica  
San Jose, Costa Rica

Dear Brad:

It is hard to believe two months has already gone by since our cosmetic surgery experience at ClinicaBiblicaHospital. The memories are still so fresh in my mind. And, best of all, they are good memories!

When I took on the project of organizing this event for five other friends from all over the United States, I initially thought it might be impossible. There are so many fears and apprehensions associated with surgery in a foreign country. I was not sure these ladies would overcome the fears, make the commitment and then get on the plane.

Well, it all happened – and from my standpoint, it happened beautifully, I might add. My ongoing communication with you made that possible. There was never a time when I needed answers or information where the response from you or Bill was anything less than quick, detailed and professional. All of this helped each and every one of us make intelligent decisions about what we were doing. It certainly lessened the apprehension process and by the time we were ready for departure, we were more than prepared and comfortable about surgery at your hospital in Costa Rica.

Clinica Biblica is as state-of-the-art as any hospital I have seen anywhere. I was able to see pictures of the hospital online and it turned out to be all that I expected – and then some. I was treated with professionalism and caring attitudes every step of the way. From all pre op tests to the fabulous, large rooms, nursing staff and certainly last, but not at all least, our wonderful surgeon, Dr. Arguello, made it all as good as any surgical experience can be.

And then of course, there was wonderful attention received from Bill and Sharlene, members of the international group at ClinicaBiblicaHospital. Although, there were just a few times where Spanish comprehension was necessary, there always seemed to be someone from your group to guide and assist – at all pre-op meetings, post-surgery and admissions. Sharlene and Bill were so patient and available. I am so thankful for their help.

I can't speak for my other friends, but I am certainly pleased with my surgical results. I have spoken to most of my friends and they seem equally as satisfied, but I am sure you or Dr. Arguello will hear from them individually.

Costa Rica is a beautiful country! What a fabulous destination. I can't thank you enough for helping me make this possible. It was a pleasure working with you and everyone in the International Group. I look forward to sharing this with other people in the near future.

Best regards,

**Gale Fisher, November 2007**  
**Half Moon Bay, CA**  
**Cosmetic surgery**